

HOW TO DOWNLOAD:

Please ensure your device has the required data as well as airtime available before you can successfully download the E-Med Rescue Panic Button.

STEP

Download, install and open the EMed Rescue mobile application from Google Play or the App Store.





STEP 2

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register, complete the registration steps and accept the terms and conditions. (Please wait for a sms stating that your account has

Once Downloaded, click on

been successfully created while awaiting activation or call +264 61 411 600 for assistance).

STEP 3

Once activated, you will receive a sms with your personal credentials. Please close the application on your device and restart the EMed app to enable you to obtain your RED Panic button.



Login by using your mobile number (do not use area code) and date of birth. Once completed click on Login and wait for your personal detail page.

STEP 4

STEP 5

Now launch your panic button indicated below the page and wait for the Red Panic button to appear.



when you open the panic profile page, otherwise open your personal profile as indicated below the screen. Note that your personal details can only be changed by one of the EMed assistance agents (+264 61 411 600). Please make sure you always close your application after use to enable your phone to restart the application properly when

activated again. Please forward us a test panic after successfully downloading the application ensuring you know how it works in case of an emergency.